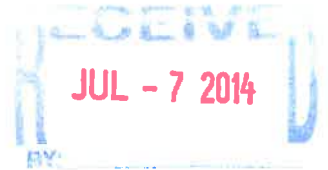




Republic Services
1422 Hughes Street
San Angelo, TX 76903



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ACME IRON AND METAL
PO BOX 17126
AUSTIN, TX 78760-7126

July 3, 2014

Dear Valued Customer,

I am writing you on behalf of Republic Waste Services of Texas, Ltd. ("Republic") regarding your billing statement. As the Area President for Republic, I believe it is important for me to communicate directly with you regarding fees incorrectly charged to your account for solid waste services. In the next few months you will receive a full refund for these incorrect charges.

Republic is working closely with the City of San Angelo and a third party to determine the exact amount of your refund. We estimate that this review process will take approximately 90-days to complete. Over the next several months we will communicate with you regarding the amount of your refund and the date when you will receive payment.

Republic truly values its relationship with you as our customer and appreciates this opportunity to answer any questions you might have regarding your commercial invoice. Should you have any questions or comments please do not hesitate to contact us at **855-823-6901** or by e-mail at sanangelo_inquires@republicservices.com.

Thank you for the honor of providing solid waste services to you and your business. Republic apologizes for any inconvenience that this situation may have caused you, and we truly look forward to continuing to offer you a customer experience that exceeds your expectations.

Sincerely,

A handwritten signature in black ink that reads "Keith Cordesman".

Keith Cordesman
Area President