



LETTER: We need trash competition

Staff Reports

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SAN ANGELO, Texas —Daniel Murray, San Angelo

I believe our City Council needs move towards eliminating the exclusive trash collection contract.

A good start would be to open up commercial dumpster service to others. Running the landfill and recycling are important but the primary duty is to pick up the trash. One doesn't have to subsidize the others.

Part of running this type of business is dealing with truck breakdowns and drivers who call in sick, forget a pickup or are new and don't know the route.

Giving customers an alternative is the only true way to motivate a business to be responsive. Pleasant customer service operators only goes so far. Even in unionized Hawaii commercial dumpster service is better than here because there are at least three operators.



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