Austin Curbside Clothing and Home Recycling C/O Great Lakes Recycling, dba Simple Recycling NR160000006

Date	Number of Residences	Tonnage Collected	Route Mileage	Contamination Weights (Lbs)	Contamination Items
	Number of Individual Pickups				
Dec-16	5,192	60.5375	5,200	0	0
Jan-17	4,318	48.353	5,192	0	0
Feb-17	2,710	26.0595	5,192	0	0
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					

		_		_	
Ticket Number	•	From	Help Topic	Source	Status
83	2/1/2017 14:43 Missed Pick-Up	Texas Resident	Missed Pick-Up		Items Collected
86	2/1/2017 16:42 Missed Pick-Up	Texas Resident	Missed Pick-Up		Items Collected
89	2/1/2017 20:50 Missed Pick-Up	Texas Resident	Missed Pick-Up		Items Collected
90	2/1/2017 20:56 Missed Pick-Up	Texas Resident	Missed Pick-Up		Items Collected
94	2/1/2017 22:24 Bag Request	Texas Resident	Bag Request	Phone	Delivered
96	2/1/2017 23:13 Bag Request	Monrovia Van Hoose	Bag Request	Email	Delivered
97	2/1/2017 23:16 Bag Request	Rene Olivas	Bag Request	Email	Delivered
98	2/1/2017 23:19 Bag Request	Cass	Bag Request	Email	Delivered
102	•	Texas Resident	Missed Pick-Up	Phone	Items Collected
103	2/2/2017 17:55 Bag Request	Texas Resident	Bag Request	Phone	Delivered
104	2/2/2017 18:03 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
105	2/2/2017 18:05 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
106	2/2/2017 18:09 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
107	2/2/2017 18:34 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
109	2/2/2017 19:42 Bag Request	Texas Resident	Bag Request	Phone	Delivered
110	2/2/2017 19:44 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
112	2/2/2017 19:48 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
113	2/2/2017 19:49 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
114	2/2/2017 20:26 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
117	2/2/2017 21:15 Bag Request	Rachel Win	Bag Request	Email	Delivered
118	2/2/2017 21:38 Missed Pick-Up	Sarah S	Missed Pick-Up	Email	Items Collected
119	2/2/2017 22:09 Bag Request	Shalou Dhamija Barth	Bag Request	Email	Delivered
120	2/2/2017 22:20 Bag Request	Gail Davis	Bag Request	Email	Delivered
121	2/2/2017 22:47 Bag Request	Kim Wine	Bag Request	Email	Delivered
122	2/2/2017 22:51 Bag Request	Shara Thome	Bag Request	Email	Delivered
123	2/2/2017 23:10 Bag Request	Amy Connor	Bag Request	Email	Delivered
124	2/2/2017 23:17 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
126	2/3/2017 15:35 Bag Request	Gwendolyn	Bag Request	Email	Delivered
128	2/3/2017 15:55 Bag Request	Jesse Covington	Bag Request	Email	Delivered
129	2/3/2017 15:58 Bag Request	Yezzenia A Salinas	Bag Request	Email	Delivered
130	2/3/2017 15:59 Bag Request	John Fulbright	Bag Request	Email	Delivered
131	2/3/2017 16:01 Bag Request	Laure Schultz	Bag Request	Email	Delivered
133	2/3/2017 16:23 Bag Request	Texas Resident	Bag Request	Phone	Delivered
135	2/3/2017 16:30 Bag Request	Lilia Santos	Bag Request	Email	Delivered
136	2/3/2017 16:38 Bag Request	Colleen Nance	Bag Request	Email	Delivered
139	2/3/2017 16:59 Missed Pick-Up	Kelly Davis	Missed Pick-Up	Email	Items Collected
141	2/3/2017 17:06 Bag Request	Marianne Griffin	Bag Request	Email	Delivered
142	2/3/2017 17:08 Bag Request	Muloni	Bag Request	Email	Delivered
143	2/3/2017 17:14 Bag Request	Drew Espinosa	Bag Request	Email	Delivered
144	2/3/2017 17:17 Bag Request	Jennie Anderson	Bag Request	Email	Delivered
146	2/3/2017 17:55 Bag Request	Erin Cooper	Bag Request	Email	Delivered
147		Mark Son	Bag Request	Email	Delivered
148	2/3/2017 17:59 Bag Request	Danielle Locke	Bag Request	Email	Delivered
149	2/3/2017 18:02 Bag Request	Uri Moszkowicz	Bag Request	Email	Delivered
150	2/3/2017 18:08 Bag Request	Jackie Chuter	Bag Request	Email	Delivered
151	2/3/2017 18:11 Bag Request	Texas Resident	Bag Request	Phone	Delivered
152	2/3/2017 18:18 Bag Request	Vonda White	Bag Request	Email	Delivered
153	2/3/2017 18:19 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
154		Vera S Garcia	Bag Request	Email	Delivered
157		Texas Resident	Missed Pick-Up		Items Collected
158	2/3/2017 18:52 Bag Request	Texas Resident	Bag Request	Phone	Delivered
160	2/3/2017 19:08 Missed Pick-Up	Texas Resident	Missed Pick-Up		Items Collected
161	2/3/2017 19:26 Missed Pick-Up	Texas Resident	Missed Pick-Up		Items Collected
164	2/3/2017 21:11 Missed Pick-Up	Texas Resident	Missed Pick-Up		Items Collected
165	2/3/2017 22:09 Bag Request	Texas Resident	Bag Request	Phone	Delivered
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166	2/3/2017 23:14		Yousra	Bag Request	Email	Delivered
167	2/3/2017 23:17		Katherine Thomas	Bag Request	Email	Delivered
168	2/3/2017 23:18		April Allen	Bag Request	Email	Delivered
169	2/3/2017 23:24		Norys Botero	Bag Request	Email	Delivered
170	2/3/2017 23:26	• ,	Kelly Poole	Bag Request	Email	Delivered
171	2/3/2017 23:47		Texas Resident	Bag Request	Phone	Delivered
174	2/3/2017 23:57 [Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
175	2/4/2017 0:00 1	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
177	2/6/2017 16:44 [Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
178	2/6/2017 16:55 E	Bag Request	Texas Resident	Bag Request	Phone	Delivered
179	2/6/2017 17:20 E	Bag Request	Texas Resident	Bag Request	Phone	Delivered
182	2/6/2017 19:52	Bag Request	Texas Resident	Bag Request	Phone	Delivered
183	2/6/2017 19:53 E	Bag Request	Texas Resident	Bag Request	Phone	Delivered
184	2/7/2017 15:41 [Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
188	2/7/2017 18:59	Bag Request	Texas Resident	Bag Request	Phone	Delivered
192	2/7/2017 21:28 1	Missed Pick-Up	Texas Resident	Missed Pick-Up	Email	Items Collected
194	2/7/2017 21:32 [Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
196	2/7/2017 21:36 8	Bag Request	Texas Resident	Bag Request	Phone	Delivered
199	2/7/2017 22:10 1	Missed Pick-Up	Uli Behrends	Missed Pick-Up	Email	Items Collected
201	2/7/2017 22:39 8	Bag Request	Shirley Windle	Bag Request	Email	Delivered
202	2/7/2017 22:41 8	Bag Request	Patrick Tokarski	Bag Request	Email	Delivered
203	2/7/2017 22:46 8	Bag Request	Nicholas Cancelliere	Bag Request	Email	Delivered
208	2/7/2017 23:00 8	Bag Request	Vivian Hemme	Bag Request	Email	Delivered
209	2/7/2017 23:03 [Missed Pick-Up	Kirby Martinez-Fonts	Missed Pick-Up	Email	Items Collected
210	2/7/2017 23:06 [·	Steven Bauer	Bag Request	Email	Delivered
211	2/7/2017 23:08 [Susie Turk	Bag Request	Email	Delivered
212	2/7/2017 23:12		Terrence Quinn	Bag Request	Email	Delivered
213	2/7/2017 23:19 [Lisa Appleby	Missed Pick-Up	Email	Items Collected
215	2/7/2017 23:25	·	Thanh Ong	Bag Request	Email	Delivered
216	2/7/2017 23:29 [Guillerma Longoria	Bag Request	Email	Delivered
217	2/8/2017 14:26	- '	Kelly Hall	Bag Request	Email	Delivered
218	2/8/2017 14:30 [Susan Levitan	Bag Request	Email	Delivered
219	2/8/2017 14:33 [Lynda White	Bag Request	Email	Delivered
220	2/8/2017 14:36		Jan Cox	Bag Request	Email	Delivered
221	2/8/2017 14:49 [Sunny Bogden	Bag Request	Email	Delivered
222	2/8/2017 14:52 E	• .	Lois Hollis	Bag Request	Email	Delivered
226	2/8/2017 15:40 I		Texas Resident	Missed Pick-Up	Phone	Items Collected
228	2/8/2017 16:37 E	•	Texas Resident	Bag Request	Phone	Delivered
229	2/8/2017 17:12 [Texas Resident	•	Phone	Items Collected
230	2/8/2017 17:44	·	Texas Resident	Bag Request	Phone	Delivered
232	2/8/2017 18:24 [Texas Resident	Missed Pick-Up		Items Collected
233	2/8/2017 18:35 I	· ·	Texas Resident		Phone	Items Collected
234	2/8/2017 18:38	•	Texas Resident	Bag Request	Phone	Delivered
241	2/8/2017 20:36		Texas Resident	Bag Request	Phone	Delivered
242	2/8/2017 22:42		Texas Resident	Bag Request	Phone	Delivered
243	2/8/2017 23:03		Texas Resident	Bag Request	Phone	Delivered
244	2/9/2017 14:42	• .	Homer Alvarez	Bag Request	Email	Delivered
245	2/9/2017 14:46	• .	James Reno	Bag Request	Email	Delivered
246	2/9/2017 14:48		Sheri M Massey	Bag Request	Email	Delivered
247	2/9/2017 14:49		Sarah Deluna	Bag Request	Email	Delivered
248	2/9/2017 14:51 8		Lauren Smith	Bag Request	Email	Delivered
255	2/9/2017 16:07 1		Texas Resident		Phone	Items Collected
257	2/9/2017 16:38 1	·	Texas Resident	•	Phone	Items Collected
258	2/9/2017 16:39 8	· · · · · · · · · · · · · · · · · · ·	Texas Resident	Bag Request	Phone	Delivered
259	2/9/2017 16:48 1		Texas Resident		Phone	Items Collected
260	2/9/2017 16:56 E	·	Texas Resident	Bag Request	Phone	Delivered
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262	2/9/2017 17:28	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
263	2/9/2017 17:30	Bag Request	Texas Resident	Bag Request	Phone	Delivered
264	2/9/2017 17:53	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
265	2/9/2017 17:58	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
267	2/9/2017 18:08	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
269	2/9/2017 18:11	Bag Request	Texas Resident	Bag Request	Phone	Delivered
271	2/9/2017 18:45	Bag Request	Texas Resident	Bag Request	Phone	Delivered
272	2/9/2017 19:12	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
273	2/9/2017 19:47	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
276	2/9/2017 21:32	Bag Request	Texas Resident	Bag Request	Phone	Delivered
277	2/9/2017 21:41	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
278	2/9/2017 23:12		Texas Resident	Bag Request	Phone	Delivered
279	2/9/2017 23:12		Texas Resident	Bag Request	Phone	Delivered
280	2/10/2017 15:29		Texas Resident	Bag Request	Phone	Delivered
281	2/10/2017 15:30		Texas Resident	Missed Pick-Up	Phone	Items Collected
283	2/10/2017 15:48	· ·	Thomas Cook	Bag Request	Email	Delivered
284	2/10/2017 15:53		Jen Massman	Bag Request	Email	Delivered
285	2/10/2017 15:56		Ashlyn	Bag Request	Email	Delivered
286	2/10/2017 15:58		Reiko Rogers	Bag Request	Email	Delivered
288	2/10/2017 16:32		Texas Resident	Missed Pick-Up	Phone	Items Collected
289	2/10/2017 18:48	· ·	Texas Resident	Missed Pick-Up		Items Collected
290	2/10/2017 18:52	•	Texas Resident	Missed Pick-Up		Items Collected
292	2/10/2017 18:59	•	Texas Resident	Missed Pick-Up	Phone	Items Collected
293	2/10/2017 19:00	•	Texas Resident	Bag Request	Phone	Delivered
295	2/10/2017 20:05		Texas Resident	Bag Request	Phone	Delivered
296	2/10/2017 20:50	- '	Texas Resident	Missed Pick-Up	Phone	Items Collected
297	2/13/2017 14:59		Nikelle Meade	Bag Request	Email	Delivered
298	2/13/2017 15:06		M'Lynda Owens	Bag Request	Email	Delivered
299	2/13/2017 15:08		Jayne L Gates	Bag Request	Email	Delivered
300	2/13/2017 15:00		Jill Elaine Ackerman	Bag Request	Email	Delivered
301	2/13/2017 15:17		Marco A Versalles	Bag Request	Email	Delivered
309	2/13/2017 15:17		TOMOKO YAMAMOTO	Bag Request	Email	Delivered
310	2/13/2017 16:06		MARY V FLYNN	Bag Request	Email	Delivered
311	2/13/2017 16:07		VANESSA	Bag Request	Email	Delivered
312	2/13/2017 16:08		Jennifer Friend	Bag Request	Email	Delivered
313	2/13/2017 16:08	• .	DENISE GOVEA	Bag Request	Email	Delivered
314	2/13/2017 16:08 2/13/2017 16:10		Elaine Pozos	Bag Request	Email	Delivered
315	2/13/2017 16:10	• ,	TIMMY TALTON	Bag Request	Email	Delivered
316	2/13/2017 10:11 2/13/2017 16:16		PAM CAPERTON	Bag Request	Email	Delivered
317	2/13/2017 16:17		SARAH BECKER		Email	Delivered
	2/13/2017 10:17 2/13/2017 16:18			Bag Request	Email	Delivered
318	2/13/2017 16:18	- '	Helene Siegler DIANA YARBROUGH	Bag Request Bag Request	Email	Delivered
319 320	2/13/2017 16:18 2/13/2017 16:21	• .			Email	Delivered
			Lisa Cagle	Bag Request		
321	2/13/2017 16:22		SAMI FDWARD CHARA	Bag Request	Email	Delivered
322	2/13/2017 16:24		EDWARD CHAPA	Bag Request	Email	Delivered
323	2/13/2017 16:26		Celeste Cantu	Bag Request	Email	Delivered
324	2/13/2017 16:29	- '	Cori Ruder	Bag Request	Email	Delivered
325	2/13/2017 16:30	• .	SYNDIA CARRION-LAUREANO	Bag Request	Email	Delivered
326	2/13/2017 16:32		MARYANN HUERTA	Bag Request	Email	Delivered
327	2/13/2017 16:47		Stephen McBrayer	Bag Request	Email	Delivered
328	2/13/2017 16:51		rita jackson	Bag Request	Phone	Delivered
335	2/13/2017 18:28		Texas Resident	Missed Pick-Up	Phone	Items Collected
339	2/13/2017 19:52		Texas Resident	Missed Pick-Up	Phone	Items Collected
340	2/13/2017 20:36		REVE SHAPARD	Bag Request	Email	Delivered
341	2/13/2017 20:43		Texas Resident	Bag Request	Phone	Delivered
342	2/13/2017 20:49	Bag Request	EMILY JUERGENS	Bag Request	Email	Delivered

343	2/13/2017 20:50 Bag	a Poquest	SARAH GAROFALO	Bag Request	Email	Delivered
344	2/13/2017 20:30 Bag 2/13/2017 22:23 Mis	• .			Phone	Items Collected
						Items Collected
345	2/13/2017 22:24 Mis			Missed Pick-Up		Items Collected
346	2/13/2017 22:34 Mis	•		•	Phone	
354	2/14/2017 17:40 Bag			Bag Request	Email	Delivered
355	2/14/2017 17:41 Bag		PETER SALAZAR	Bag Request	Email	Delivered
356	2/14/2017 17:43 Bag	-	LENA ROGY	Bag Request	Email	Delivered
357	2/14/2017 17:45 Bag	• .	6921 AUCKLAND DR	Bag Request	Email	Delivered
358	2/14/2017 17:50 Bag			Bag Request	Phone	Delivered
359	2/14/2017 18:11 Bag			Bag Request	Phone	Delivered
361	2/14/2017 18:30 Bag	• .		Bag Request	Phone	Delivered
362	2/14/2017 19:15 Mis			•	Phone	Items Collected
363	2/14/2017 19:20 Bag	• .		Bag Request	Phone	Delivered
364	2/14/2017 19:24 Bag			Bag Request	Email	Delivered
366	2/14/2017 20:28 Mis	•			Email	Items Collected
369	2/14/2017 21:05 Bag			Bag Request	Email	Delivered
370	2/14/2017 21:06 Bag		LESLIE BEGERT	Bag Request	Email	Delivered
371	2/14/2017 21:08 Bag	• .	ALEX WOLFE	Bag Request	Email	Delivered
372	2/14/2017 21:09 Bag		SUE COZART	Bag Request	Email	Delivered
373	2/14/2017 21:17 Bag		TANYA NOUJAIM	Bag Request	Email	Delivered
374	2/14/2017 21:19 Bag			Bag Request	Email	Delivered
375	2/14/2017 21:20 Bag			Bag Request	Email	Delivered
376	2/14/2017 21:23 Bag			Bag Request	Email	Delivered
377	2/14/2017 21:26 Mis	•			Email	Items Collected
378	2/14/2017 21:29 Bag			Bag Request	Email	Delivered
379	2/14/2017 21:37 Bag		TAMMY CHO	Bag Request	Email	Delivered
380	2/14/2017 21:40 Bag		LIZ JOHNSTON	Bag Request	Email	Delivered
381	2/14/2017 21:43 Bag		Lynda White	Bag Request	Email	Delivered
382	2/14/2017 21:45 Bag		ELIF SELVILI	Bag Request	Email	Delivered
383	2/14/2017 21:46 Bag		KALAN CONTRERAS	Bag Request	Email	Delivered
384	2/14/2017 21:53 Bag		BRIDGET EVARTS	Bag Request	Email	Delivered
385	2/14/2017 21:54 Bag		SARAH BRADLEY	Bag Request	Email	Delivered
386	2/14/2017 21:57 Bag		SUSAN PASCOE	Bag Request	Email	Delivered
387	2/14/2017 22:00 Bag		PAT WYMAN	Bag Request	Email	Delivered
388	2/14/2017 22:01 Bag		CHATHERINE GEGEN	Bag Request	Email	Delivered
389	2/14/2017 22:03 Bag	g Request	LESLEE PEREZ	Bag Request	Email	Delivered
390	2/14/2017 22:04 Bag	• .	DUNCAN DAVIES	Bag Request	Email	Delivered
391	2/14/2017 22:06 Bag		MITHCHELL JANOWSKI	Bag Request	Email	Delivered
392	2/14/2017 22:07 Bag	g Request	ANGIE WONG	Bag Request	Email	Delivered
393	2/14/2017 22:08 Bag	g Request .	JACQUELYN WALKER	Bag Request	Email	Delivered
396	2/14/2017 22:12 Bag	g Request	CYNTHIA D FISHER	Bag Request	Email	Delivered
398	2/14/2017 22:25 Bag	g Request	TIM PADDEN	Bag Request	Phone	Delivered
399	2/14/2017 22:27 Bag	g Request		Bag Request	Email	Delivered
401	2/14/2017 22:29 Bag	• .		Bag Request	Email	Delivered
402	2/14/2017 22:30 Bag			Bag Request	Email	Delivered
403	2/14/2017 22:32 Bag	• .		Bag Request	Email	Delivered
406	2/15/2017 16:59 Bag			Bag Request	Phone	Delivered
407	2/15/2017 17:07 Bag			Bag Request	Phone	Delivered
408	2/15/2017 17:13 Bag	g Request	Texas Resident	Bag Request	Phone	Delivered
409	2/15/2017 17:33 Mis	•		•	Phone	Items Collected
410	2/15/2017 17:40 Bag			Bag Request	Phone	Delivered
414	2/15/2017 20:37 Mis	•	•	Missed Pick-Up		Items Collected
415	2/15/2017 21:04 Mis			Missed Pick-Up	Phone	Items Collected
419	2/15/2017 22:57 Bag			Bag Request	Email	Delivered
420	2/15/2017 22:58 Bag		Texas Resident	Bag Request	Email	Delivered
421	2/15/2017 22:59 Bag	g Request	Texas Resident	Bag Request	Email	Delivered

422	2/16/2017 15:20 N		Texas Resident	Missed Pick-Up		Items Collected
424	2/16/2017 15:48 N	•	Texas Resident	Missed Pick-Up		Items Collected
425	2/16/2017 16:44 B	0 1	Julie Lame	Bag Request	Email	Delivered
431	2/16/2017 17:37 N		Texas Resident	Missed Pick-Up		Items Collected
432	2/16/2017 17:39 N		Texas Resident	Missed Pick-Up	Phone	Items Collected
433	2/16/2017 17:40 B	• .	Texas Resident	Bag Request	Phone	Delivered
436	2/16/2017 18:22 N	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
439	2/16/2017 18:27 N	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
440	2/16/2017 18:54 B	Bag Request	Texas Resident	Bag Request	Phone	Delivered
442	2/16/2017 19:37 N	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
444	2/16/2017 20:52 B	Bag Request	STEPHEN FENOGLIO	Bag Request	Email	Delivered
445	2/16/2017 20:54 B	Bag Request	DOMINIQUE SOSA	Bag Request	Email	Delivered
446	2/16/2017 21:01 B	Bag Request	LIZZ STIPPICK	Bag Request	Email	Delivered
447	2/16/2017 21:03 B	Bag Request	KRISTI MCKENZIE	Bag Request	Email	Delivered
448	2/16/2017 21:05 B	Bag Request	HEATHER HIGHFUL	Bag Request	Email	Delivered
449	2/16/2017 21:07 B	Bag Request	LAURA STRAWN	Bag Request	Email	Delivered
450	2/16/2017 21:10 B	Bag Request	TOM SMELKER	Bag Request	Email	Delivered
451	2/16/2017 21:37 N	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
452	2/17/2017 18:13 B	Bag Request	Texas Resident	Bag Request	Phone	Delivered
460	2/17/2017 20:30 B	Bag Request	Texas Resident	Bag Request	Phone	Delivered
461	2/17/2017 20:36 B	Bag Request	Texas Resident	Bag Request	Phone	Delivered
462	2/20/2017 15:03 B	Bag Request	Texas Resident	Bag Request	Phone	Delivered
466	2/20/2017 16:45 N	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
468	2/20/2017 17:06 B	Bag Request	Texas Resident	Bag Request	Phone	Delivered
469	2/20/2017 17:10 N	Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
471	2/20/2017 18:53 B		Texas Resident	Bag Request	Phone	Delivered
472	2/20/2017 19:14 B		Madeline Vanek	Bag Request	Phone	Delivered
473	2/20/2017 19:16 B		Texas Resident	Bag Request	Phone	Delivered
474	2/20/2017 19:20 B		Frank Weldon	Bag Request	Phone	Delivered
475	2/20/2017 19:26 N		Texas Resident	Missed Pick-Up	Phone	Items Collected
479	2/21/2017 17:51 B		Texas Resident	Bag Request	Phone	Delivered
486	2/21/2017 21:09 B		Texas Resident	Bag Request	Phone	Delivered
487	2/21/2017 21:16 N		Texas Resident	Missed Pick-Up	Phone	Items Collected
489	2/21/2017 21:49 B		RALPH LOUIS	Bag Request	Email	Delivered
491	2/21/2017 21:52 B		QUYNH	Bag Request	Email	Delivered
492	2/21/2017 21:59 B		SANDI DEMING	Bag Request	Email	Delivered
493	2/21/2017 22:02 B	• ,	JILL WITT	Bag Request	Email	Delivered
494	2/21/2017 22:05 B	• .	SARAH BORDERS	Bag Request	Email	Delivered
496	2/21/2017 22:10 B	• ,	KELLY C BARRETO	Bag Request	Email	Delivered
497	2/21/2017 22:24 B	• .	Texas Resident	Bag Request	Phone	Delivered
498	2/21/2017 22:55 B		Diane Sparks	Bag Request	Email	Delivered
502	2/22/2017 17:31 N		Texas Resident	•	Phone	Items Collected
503	2/22/2017 19:09 N		Texas Resident	Missed Pick-Up		Items Collected
507	2/22/2017 22:20 B	•	Texas Resident	Bag Request	Phone	Delivered
508	2/22/2017 22:33 N		Texas Resident	Missed Pick-Up		Items Collected
509	2/23/2017 15:16 N		Texas Resident	Missed Pick-Up		Items Collected
510	2/23/2017 15:55 N	•	Texas Resident	Missed Pick-Up		Items Collected
511	2/23/2017 17:13 N		Texas Resident	Missed Pick-Up		Items Collected
513	2/23/2017 17:26 N		Texas Resident	Missed Pick-Up		Items Collected
514	2/24/2017 15:48 N		Texas Resident	Missed Pick-Up		Items Collected
515	2/24/2017 15:53 B		Texas Resident	Bag Request	Phone	Delivered
517	2/24/2017 17:58 N		Texas Resident	Missed Pick-Up		Items Collected
519	2/24/2017 19:04 B		Texas Resident	Bag Request	Phone	Delivered
521	2/27/2017 16:32 N		Texas Resident	Missed Pick-Up		Items Collected
522	2/27/2017 10:32 N		Texas Resident	Missed Pick-Up		Items Collected
523	2/28/2017 15:10 N		Texas Resident	Missed Pick-Up		Items Collected
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524	2/28/2017 15:33 Missed Pick-Up	Texas Resident	Missed Pick-Up	Phone	Items Collected
527	2/28/2017 21:12 Bag Request	Katelyn Glasmeier	Bag Request	Email	Delivered
528	2/28/2017 21:15 Bag Request	Janet Harwell	Bag Request	Email	Delivered
529	2/28/2017 22:50 Bag Request	Alison Berry	Bag Request	Email	Delivered
530	2/28/2017 22:52 Bag Request	Jackie Wong	Bag Request	Email	Delivered
531	2/28/2017 23:01 Bag Request	Crystal Adams	Bag Request	Email	Delivered

| The control of the

Date: 02/02/2017 Time: 15:03:48 Net 3081b Tare 282.b Gross 5901h Date: 02/03/03/ Time: 13:33:43 Net 1891b Fare 4/01b

Date: Time: Tare Gross Date: Time: Net

02/92, 20 10-11, 18 18-11, 41-611, 41-611

02/02/2017 14:53:32 2691b 2821b 8511b

Date: Time: Net Tare Gross

02/02/2017 13:29:03 261b 2821b 3081b

Date: Time: Net Tare Gross

Time: Net Tare Gross



Date: (13/02/2017
Time: 12.53:25
Net 4001b
Tare 2821b
Gruse 6821b

13.1. Americae 03/00 01/
Time 16.12:36
Net 5101b
Tare 2701b
Gruss 8001b

Date: 03/02//41
Time 16.31.44
Net 5.31.44

Date: 0.07 2017 Time: 13.16.02 Gross 6/21b

Date: 03/02/2017 Time: 12:57:38 Net 116lb Tare 282lb Gross 397lb

Date: 03/0./201/ Time: 13 17.43 Ocuse 4071b



06/02/2017 11me: 12:37:18 14ct 15:31b 13re 2701b 13res 4221b

7102/20/30 :9460 52:05:31 :9Mil 61924 :94 61072 :9761 61075 :9070 Gree: 05/02/2014

Oste: 13:25:37 701 13:25:37 7017

> Date: 13:29:31 Date: 05/02/2017 Gross D6/02/2017

7102\20\d0 :9160 61:50:21 :9mil d1181 19N d1091 9161 d1001 9010



Date: 07/02/2017

Date: 13491b

Date: 2791b

Date: 2791b

Date: 3491b

Date: 2791b

Date: 2791b

Date: 2791b

Date: 2791b

Date: 2791b

Date: 2791b

01/98 98/10 1196: 01/02/2017 1998: 01/02/2017

Date: \(\text{7.02\2018}; \text{58:2f} \)
\(\text{13mc}; \text{36:2d} \)
\(\text{14mc}; \text{36:2d} \)
\(\t

07/02/20/16 14:16:48 16:48 16:49 16:

7.03/20: 07/02/2017 14:08:41 19:0 17:08:41 19:0 24:15 19:09: 89:415 Date: 77,027,2017 11916: 15:34:50 Net 1916 1916 2691b Scott

(895)

▼7702/20/10 : 9760◆ 17me: 15:28:30 Net 4/4/9 16/62 See 16/63 See Date: Time: Net Tare Gross

14:17:43 3061b 2791b 5861b Date: Time: Net Tare Gross

08/02/20 14:09: 456 Time: Net Tare Gross

08/02/2017 14:07:25 4511b 2791b 7301b

Date: Time: Net Tare Gross

08/02/2017 14:13:49 18:2901b Date: Time: Net Tare Gross

> 08/02/2017 14:10:23 6621b 2791c

Date Time Net Tare Gross

09/02/2017 07:34:52 6501b 2791b 9291b

Date: Time: Gross

08/02/2017 12:25:44 4461b Time: Net Tare Gross

08/02/2017 11:22:59 4161b 2691b 6841b Date: Time: Net Tare Gross

08/02/2017 11:26:03 3481b 2691b 6171h

Date: 09/02/2017
Time: 14:14:05
Net 3251b
Gross 6141b

Date: 09/02/2017
Time: 09/02/2017
Time: 12:11:11
Net Tare
Gross

Date: 09/02 51b
Time: 14:11
Ti

Date: 09/02/2017
Time: 12:20:11
Net 2:91b
Gross 09/02
Time: 12:3:
Net 42b
Tare 2791b
Gross 7071b

Date: 10/02/2017 Time: 12:21:01 Net 2151b Tare 2701b Gross 4851b

Date: 10/02/2017 Time: 11:28:52 Net 1691b Tare 2701b Gross 4381b Date: 10/02/2017 Time: 13:04:25 Gross 4651b

- 276 TAIZE

195

Date: 10/02/2017 Time: 11:54:17 Net 3341b Tare 2701b Gross 6041b

Date: 13/02/2017 Time: 14:18:27 Net 4351b Tare 2751b Gross 7101b Date: 13/02/2017 Time: 13:02:24 Net 353lb Tare 275lb Gross 629lb

Date: 13/02/2017 Time: 13:14:14 Net 3521b Tare 2751b Gross 6281b

Date: 13/02/2017 Time: 13:25:47 Net 3121b Tare 2751b Gross 5871b Date: 13/02/2017
Time: 13:44:23
Net 3491b
Tare 2751b
Gross 6241b

Date: 13/02/2017
Time: 12:41:33
Net 3661a
Tare 7751b
Gross 7811b

Date: 13/02/2017
Time: 7751b
Gross 7811b

Date: 13/02/2017 Time: 13:46:19 Net 4041b Tare 2751b Gross 6801b

Date: 13/02/2017 Time: 06:57:06 Net 661b Tare 2751b Gross 3421b

-pate: 13 JZ/2017 Time: 0b:56:00 Net 5531b Tare 2751b Gross 8291b

> 13/02/2017 14:27:31 3981b 2751b 6731b

Date: Time: Net Tare Gross 13/02/2017 14:34:54 2441b 2751b 5201b

Date: Time: Net Tare Gross



Date: 14/02/2017 Time: 14:38:39 Net 7121b Tare 2701b Gross 9821b

Date: 14/02/2017 Time: 14:40:53 Net 931b Tare 2701b Gross 3631b Date: 14/02/2017 Time: 12:21:56 Net 2821b Tare 2751b Gross 5571b

◆Date: 14/02/201/ Time: 13/44/5 Net 18/10 Tare 270/44 45/16

11me: 12 14 14 Net 134 1b Fare 275 1b Gross 4101b

Date: 14/02/25/7 Time 12/55/3 Net 116/5 Tare 2/5/6 Gross 385/1



#DDate: 15/02/2017 Time: 12:34:47 Net 4101b Tare 2701b Gross

NET-209 TARE-276

43:03 4791b NIET-317-

16.23 5871b

Da . 15/02/2017 Time: 11:33:38 Net 3131b Tare 2701b Gross 5841b Date: 15/02/2017
Time: 12:57:21
Net 1951b
Tare 2701b
Gross 4651b

Date: 15/02/2017
Time: 15

Gross 7681b

Date: 1967
Time 441b

Mart 441b

7071c

7/5/

Date: 16/02/2017 Time: 13:11:21 Net 2861b Tare 2651b Gross 5511b

Date: 16,0% of Time 45.75 Met 56.16 Tide 34.16 Met 10.25 Met 10.25

Date: 16/02/2017
Time: 12:02:53
Net 13:1b
Tare 2651b
Gross 3961b
Date: 16/02/2017
Time: 12/3/41
Net 6361b
Gross 9004b

| Date: 16 02 26 | Time: 16 32 46 | Net | 17816 | Net | 17816 | Net | Ne

Date: Times Net Taie Gross Date: 17/07 11/107 11/108 11/1 Dc ...

í.j. 1 10 -pate: 17/02/2017 Time: 4:44:34 Net 52215 Tare Child Gross Data: fair Minb 3951b

Date: 17/02/2017 Time: 13:25:57 Gross 5061b TARE - 265. NET- 241 TARE- 265 NET- 235 3:24.01 5001b 11117 Date: 17/02/2015 Time: 13 37.du Gross TARE- 265

NET-467

Date: 20,02/2017 Time: 12:40:14 Net 5701b Tare 2701b Gross 8401

Date: 20/0... Time: Net Tare *Date: 20/02/20 Time: 10:40:11
Net Tare Given Tare

Date 22017 Time 12:48:51 Net 5131b Tare 2701b Gross 7841b DDate: 20/02/2017 Time: 14:19:41 Gross 3511b TARE-2 70 MET B1

ate: 20/02/2017 ime: 14:21:19 ross 4381b

TACE-270 NET-168

Date: 21/02/2017 Time: 14:39:13 Net 4971b Tare 2831b Gross 7801b Date: 21/02/2017
Time: 11:56:39
Net 2111b
Tare 2831b
Gross 4941b

Date: 21/02/217
Time: 13-02/49
Net 5431b
Tare 2831b
Gross 82/10

Date: 21/62/2017 Time: 12.48:01 Net 56/16 Tare 28316 Gross 85016

Date: 21/02/261/ Time: 12:55:33 Net 3531b Tare 2831b Gross 6361b

接入bate: 21/02/2017 Time 11:51:34 Net 2111b Tare 2831b Gross 4951b



Date: 22/02/2017 Time: 12:14:34 Net 57lb Tare 283lb Gross 341lb

Date: 22/02/2017 Time: 12:20:12 Gross 4681b

Tare 233 Net 185

Date: 22/02/2017 Time: 13:33:15 Net 2431b Jare 2831b Gross 5261b

Date: 22/02/2017 Time: 13:34:21 Net 4921b Tare 2831b Gross 7751b

Plate: Time: Net Tare Gross

Date: 22/02/2017 Time: 12:19:28 Gross 6191b

Date: Time: Net Tare Gross

Date: Time: Net Tare Gross

Date: 23/02/2017 Time: 13:35:45 Net 3521b Tare 2831b Gross 6351b Date: 23/02/2017 Time: 14:50:37 Net 6271b Tare 2831b Gross 9101b

Date: 22/02/2017 Time: 12:50:45 Net 658lb Tare 283lb Gross 941lb

Date: 23/02/2017 Time: 13:38:45 Net 1241b Tare 2831b Gross 4071b

Date: 23/02/2017 Time: 12:02:10 Net 2041b Tare 2831b Gross 4871b

> City of 1945tin

> > Date: Time: Net Tare Gross

23/02/2017 12:11:08 10:115 283]L 384]b Date: 23/02/2017 Time: 12:14:10 Net 2641b Tare 2831b Gross 5471b

2641b 2831b 3471b

> Date: Time: Net Tare Gross

23/02/2017 12:39:11 4001b 2831b 6841b

Date: 24/02/2017
Time: 11:58:41
Net 2831b
Gross 5271b

Date: 24/02/2017
Time: 24/02/2017
Time: 24/02/2017
Time: 12:2/36
Net 12:2/36
Net 12:2/36
Tare 3821b
Net 12:2/36
Net 12:2/36
Net 3831b
Net 3831b

Date: 24/02/2017 14:20.06 11:02 Net 28:31b 14:02 Net 24/02/2017 Time: 13:45:29 Time: 13:45:29 Net 28:31b Net 28:31b

Date: Time: Net Tare Gross

27/02/2017 12:25:00 1691b 2831b 4521b Date: Time: Net Tare Gross

27/02/2017 12:21:15 3091b 2831b 5931b Date: Time: Net Tare Gross

27/02/2017 12:13:58 3211b 2831b 6041b

Date: Time: Net Tare Gross Time Net Tare Gross Date: Time: Net Tare Gross

Net Tare

Date Time: Net Tare Gross

13:09:02 13:09:02 3001b 2831b 5831b

4:32:47 3881b 5711b 3:09:49 3401b 2831b 02/2017 11:43:29 2691b 2631b 5721b

3:08:31 3:08:31 2291b 2831b 5121b

Date: Time: Unit of the control of t

Time:

28/02/2017 4.38 4.38 283 72/11/

Date: Time: Net Tare Gross

		_ :			
Austin Curbside Clot					
C/O Great Lakes Rec NR160000006	yciing, dba Sii	npie Kecyclini	5		+
NK160000006					-
Data /Tima	CD Name DIT	CD Fried DII	Fle matter	Danalistias / Antion	-
Date/Time	3K New PU	SR Exist PU	Explanation	Resolution/Action	
1/2/17 9:11 AM	1		Austin Bags 15013 Iveans Way 78717 Wednesday		-
1/2/17 9:13 AM	-		Austin Bags 3710 Govalle Ave 78702 Friday		
1/2/17 9:34 AM	1		Austin Bags 14900 Thatcher Dr 78717		
1/2/17 9:38 AM	1		Austin Bags 12600 Sky Harbor Dr Del Valle 78617		
1/2/17 11:36 AM	1		Austin Concerned 7829 Tee Dr 78747		
1/2/17 2:42 PM		1	Austin MISSED/FLAG 2002 LEEANN DR		
1/2/17 4:09 PM	1		Austin Bags		
1/2/17 4:22 PM	1		Austin checking recycling day.		
1/3/17 2:28 PM			Resident of Austin wanted to donate to ph but didn't simple recycling		
1/4/17 9:42 AM	1		Austin 1408 E 13th St 78702 FRIDAY 13TH		
1/4/17 11:17 AM		1	Austin Mrs. Leslie c/b 11104 chatam berry In 78748 missed		
1/5/17 10:10 AM	1		BAGS MISSED DON'T KNOW WHERE TO SET THEM AUSTIN 507 E 42ND ST		
1/5/17 12:23 PM	1		AUSTIN BAGS 4307 EILERS AVE 78751		
1/5/17 2:20 PM	1		QUESTIONS IN AUSTIN OF WHEN ARE DRIVERS WILL BE THERE		
1/5/17 3:14 PM	1		bag request in austin 10216 home lacey In 78750		
1/5/17 3:45 PM	1		Austin bags		
1/5/17 4:18 PM		1	AUSTIN RESIDENT COMPLAINING ABOUT BAGS BEING MISSED ON THE STREET		
1/6/17 10:09 AM	1		questions about time our drivers get there AUSTIN 307 DOWNS DR 78721		
1/6/17 10:38 AM	1		MISSED BAGS IN AUSTIN 1903 MADISON AVE 78757 OTHER NEIGHBORS ALSO		
1/6/17 11:42 AM	1		where to pick up bags in austin		
1/6/17 3:14 PM	1		Austin resident 1733 hillcrest In 78721		
1/9/17 12:37 PM		1	wanting to know if we have been by AUSTIN 2700 IRISH BEND 512-496-8420		
1/9/17 1:07 PM	1		Austin bags 10 @ 4516 clarno 78749		
1/9/17 2:23 PM	1		got austin resource recovery center address to pick up more green bags/tags		
1/9/17 3:56 PM	1		5 BAGS IN AUSTIN 5403 CHEVY CIR 78723 THURSDAY		
1/10/17 9:25 AM	1		austin bags 5508 hibiscus dr 78724 4 bags		
1/10/17 12:59 PM	1		Austin bags/tags (10) 12912 dianysus dr 78753 Wednesday		
1/10/17 2:16 PM	1		Austin bags 1017 speer In 78745 Tuesday		
1/11/17 2:47 PM	1		austin 24 bags 7520 u ray drive 78724 Thursday		
1/12/17 9:48 AM		1	Austin Missed 5905 Rising Hills Dr 78759	Sent Driver Back	
1/12/17 9:49 AM		1	Austin Missed 6404 Youpon Dr 78759	Sent Driver Back	
1/12/17 2:16 PM	1		Austin TX MISSED 4802 GERONA DR 78759	Sent Driver Back	
1/12/17 2:42 PM		1	Austin Bags		
1/13/17 9:20 AM		1	Missed austin 4014 austin woods 78759	Sent Driver Back	
1/13/17 11:10 AM		1	Austin missed bags 7214 marywood cir 78723	Sent Driver Back	
1/13/17 1:24 PM		1	austin 1130 walton ln 78721 confirm	Sent to Sam	
1/13/17 3:53 PM		1	Austin missed 4507 mountain pass dr 78759	flag for following R.D.	
1/13/17 3:59 PM		1	austin 1905 winsted In 78703	called sam	
1/13/17 4:10 PM	1	-	Austin 10 Bags 3506 Tom Green St 78705 Friday	canca sam	
1/13/17 4:15 PM	1		Wanting to know if we still run in Austin	Gave him info	
1/13/17 4:16 PM	1		Missed one bag in austin and wanted more bags for recycling	Will go to A.R.R.C.	
1/16/17 11:42 AM	1	1	Missed bags in Austin 10305 Salida Dr	Sent to Sam	
1/18/17 10:13 AM		1	Austin Question	Flag House	
1/18/17 3:26 PM	1	_	Austin Missed Pick Up 10130 Dianella Ln 78759	Flag House	
1/19/17 12:30 PM	1		Austin Bags 6904 Villita Cove 78741 6 bags	Ting Tiouse	
1/19/17 2:22 PM	1		Austin Bags 206 Caney St 78702 10 bags		
1/19/17 2:51 PM	1	1	Missed pick up in Austin 1406 Broadmoor Dr 78723	Send Driver Following Day	
1/20/17 3:09 PM	1	1	Austin Bags 6101 Harrold Gate 78759 3 bags	Selid Driver Following Day	
	1				
1/23/17 3:52 PM 1/24/17 2:07 PM	1	1	Austin Bags 1008 Floradale Dr 78753 6bags Concerned about bags in Austin 3200 Oak Alley 78745 (plantation blvd corner)	Text Sam	+
1/24/17 2:07 PM 1/24/17 3:15 PM	1	-	Bag Request - Austin 1408 Cool Shadow Dr 78617	TEAL Jaill	+
1/24/17 3:15 PM 1/24/17 3:44 PM	1	1	Bag Request - Austin 1408 Cool Snadow Dr 78617 Austin Missed bags 8821 Escabosa Dr	Flag House	+
1/24/17 3:44 PM 1/25/17 3:29 PM	-	1	Missed Austin 7500 Shadowridge Run Unit #1 78749 512-518-3350	Flag House Flag House	+
1/25/17 3:29 PM 1/25/17 3:55 PM	1	1	Austin 5102 Regency Dr 78724 10 bags	riag riouse	1
	1	1	Austin 5102 Regency Dr 78724 10 bags Austin Missed 3816 Agape Ln 78735	Flag House	+
1/25/17 3:59 PM	-	1	Ü 1	Flag House	+
1/26/17 3:25 PM	1	1	Austin Missed 10510 Turner Dr 78753	Flag House	+
1/27/17 1:17 PM	1		Bag Request Austin 10515 Redmond Rd 78739 Mondays		+
1/30/17 12:47 PM	1		Needing Cardboard Box Recycling in Austin		+
1/2/17 9:19 AM	1		austin got missed		+
1/2/17 9:31 AM	1		AUSTIN HAS STREOFONE FOR BAGS		
1/2/17 9:41 AM	1		AUSTIN REQUESTS BAGS/QUESTION	+	
1/2/17 9:42 AM	1		MONITER/AUSTIN		
1/2/17 10:05 AM	1		AUSTIN MISSED		
1/2/17 10:36 AM	1		AUSTIN TIME VERIFY		
1/2/17 11:32 AM	1		austin have questions	-	ļ
1/2/17 11:39 AM	1		austin verify time		1
1/2/17 12:14 PM	1		austin requests bags		ļ
1/2/17 12:18 PM	1		austin verify time		ļ
1/2/17 12:33 PM	1		austin drop off/questions		
1/2/17 12:42 PM	1		AUSTIN TIME VERIFY		
1/2/17 1:17 PM	1		austin wants to be flaged		
1/2/17 1:32 PM	1		austin request bag+tags		
1/2/17 1:49 PM	1		AUSTIN REQUEST BAGS		
1/3/17 9:10 AM	1		austin is dispointed so will not be working with s.r anymore		
1/3/17 10:29 AM			AUSTIN WANTS TO VERIFY UNIFORMS WITH THE LOGO WILL NOT BE RESOLD BUT REC.		
1/3/1/ 10.23 AIVI					
1/3/17 10:38 AM	1		AUSTIN HAS ??		

1/3/17 11:26 AM	1		austin missed		
1/3/17 11:38 AM	1		austin says s.r is worthless & hang up		
1/3/17 11:40 AM	1		austin missed		
1/3/17 12:31 PM	1		AUSTIN REQUEST BAGS		
	1		AUSTIN TIME VERIFY		
1/3/17 12:35 PM	1				
1/3/17 12:44 PM	1		AUSTIN REQUESTS BAGS		
1/3/17 12:50 PM	1		AUSTIN REQUESTS BAGS		
1/3/17 12:57 PM	1		AUSTIN WAS MISSED		
1/4/17 9:19 AM	1		austin requests bags		
1/4/17 9:29 AM	1		austin ???		
1/4/17 10:06 AM	1		AUSTIN MISSED		
1/4/17 10:24 AM	1		AUSTIN VERIFY TIME/??		
1/4/17 10:36 AM	1		AUSTIN MISSED		
1/4/17 10:45 AM	1		DRIVER DID NOT LEAVE REPLACEMENT AUSTIN REQUESTS BAGS		
1/4/17 10:51 AM	1		AUSTIN REQUEST BAGS		
	1				
1/4/17 11:08 AM	1		CONFIRM P/U FOR AUSTIN		
1/4/17 12:07 PM			AUSTIN WRONG #		
	1		AUSTIN MISSED TWICE		
1/4/17 12:43 PM	1		AUSTIN REQUEST BAGS		
1/4/17 12:45 PM	1		AUSTIN HAS ??		
1/4/17 1:41 PM	1		austin, can better the program because of missed		
	1		AUSTIN WANTS TO KNOW IF CHRISTMAS TREE		
1/5/17 9:57 AM	1		AUSTIN REQUESTS BAGS		
1/5/17 11:39 AM	1		AUSTIN VERIFY TIME		
1/5/17 11:45 AM	1		AUSTIN WANTS TO KNOW WHAT DAY TO PUT GREEN BAG OUT		
1/5/17 11:49 AM	1		AUSTIN MISSED		
1/6/17 12:16 PM	1		AUSTIN VERIFY TIME		
1/6/17 12:19 PM	1		AUSTIN VERIFY TIME		
1/6/17 12:40 PM	1		FLAG AUSTIN MISSED		
1/6/17 1:39 PM	1		austin request bags		
1/6/17 1:42 PM	1		austin missed		
1/9/17 9:24 AM	1		austin has questions about bad & good clothes		
1/9/17 9:39 AM	1		AUSTIN HAS QUESTION ABOUT DAY		
	1				
1/9/17 10:33 AM	1		AUSTIN NOTE ON HER CLOTHES		
1/9/17 12:42 PM	1		verify time for austin		
1/9/17 12:43 PM	1		how long to wait for bags/austin		
1/10/17 9:39 AM	1		austin has doubt on day		
			austin got missed so he will drop them off at a.r.r.c.		
1/10/17 10:45 AM	1		AUSTIN WWANTS TO KNOE IF THERE IS AN END DATE TO THE PROGRAM		
1/10/17 11:27 AM	1		AUSTIN NO P/U TWICE		
1/10/17 12:05 PM	1		AUSTIN REQUEST BAGS		
1/10/17 12:58 PM	1		austin wants to know day		
1/10/17 12.30 1 101	1				
. / /	_		AUSTIN REQUEST BAGS		
1/10/17 1:26 PM	1		AUSTIN VERIFY		
1/10/17 1:38 PM	1		AUSTIN REQUEST BAGS		
1/11/17 9:52 AM	1		AUSTIN MISSED		
1/11/17 9:54 AM	1		AUSTIN/ HALLOWEEN DÉCOR		
1/11/17 10:32 AM	1		AUSTIN REQUEST BAGS		
1/11/17 11:01 AM	1		AUSTIN WANTS TO VERIFY SINCE 3 TIMES MISSED		
1/11/17 1:50 PM	1		AUSTIN VERIFY		
1/12/17 9:48 AM	1		AUSTIN/MISSED	CALLED SAM	
1/12/17 9:48 AM	1		AUSTIN/MISSED	CALLED SAM	
	1		,	CALLED SAIVI	
			austin/thought drivers werer the same ones that p/u hes rec.& trash	E BAGS	
	1		AUSTIN REQUESTS BAGS	5 BAGS	
1/13/17 11:16 AM	1		AUSTIN MISSED	CALL SAM	
1/13/17 12:06 PM	1		MISSED P/U FOR AUSTIN	CALL SAM	
1/13/17 12:21 PM	1		AUSTIN/ SMALL RADIO & TEXTBOOKS		
1/13/17 1:07 PM	1		austin saw the truck 30 mins ago and did not p/u	CALL SAM	
1/13/17 1:14 PM	1		AUSTIN NO P/U	EMAIL ADDRESS	
	1		AUSTIN MISSED	FLAG HOUSE	
	1		austin missed	flag house	
1/16/17 9:49 AM	1		311/austin	explain that s.r have different drivers	
1/16/17 9:53 AM	1		RETURNING VM/austin/will not be providing for the s.r any more	explain that sir have different drivers	
	-				
1/16/17 10:12 AM			EX AUSTIN DRIVER FROM S.R TRYING TO GET HIS CHECK	CANAL DAY AC DECITED A 7	
, , ,	1		AUSTIN WANTED TO KNOW WHAT DAY IS P/U	SAME DAY AS REGULAR P/U	
1/16/17 10:45 AM	1		AUSTIN HAS ??	HAPPY WITH THE ANSWERS	
1/16/17 10:50 AM	1		austin has concern about p/u since rain	drivers are still picking up	
1/16/17 11:36 AM	1		AUSTIN REQUEST BAGS	5 BAGS	
1/16/17 11:45 AM	1		AUSTIN MISSED	FLAG HOUSE	
1/16/17 1:54 PM		1	austin confirming address	I called to confirm	
1/17/17 9:48 AM	1		MISSED AUSTIN	FLAG HOUSE	
1/17/17 11:36 AM	1			3 bags	
	1		austin request bags		
1/17/17 12:31 PM	1		austin request	1 bag	
1/17/17 12:58 PM	1		AUSTIN WANTS TO BE FLAG	FLAG HER FOR REC.DAY	
1/17/17 1:04 PM	1		AUSTIN HAS BAGS ON PORCH SINCE RAINS	CALL SAM	
1/17/17 1:35 PM	1		austin missed	flag house	
1/18/17 9:08 AM	1		austin missed	flag house	
1/10/1/ 2:08 AIVI	1		311/AUSTIN/NO P/U	311 WILL CALL BACK WITH RESIDENTS #	
1/18/17 11:25 AM	1		AUSTIN REQUEST	6 BAGS	
1/18/17 11:25 AM 1/18/17 1:06 PM	1		AUSTIN REQUEST AUSTIN SAW S.R. TRUCK DASS BY AND NOT D/U/REQUET	6 BAGS	
1/18/17 11:25 AM 1/18/17 1:06 PM 1/18/17 1:43 PM	1		AUSTIN SAW S.R. TRUCK PASS BY AND NOT P/U/REQUET	CALL SAM/3 BAGS	
1/18/17 11:25 AM 1/18/17 1:06 PM 1/18/17 1:43 PM	1 1 1				

1/19/17 11:33 AM	1		AUSTIN DOES NOT WANT TO BE MISSED	FLAG HOME/EMAIL SAM
1/19/17 11:54 AM	1		AUSTIN HAS ? ABOUT IF SHE CAN USE BLACK BAGS, UNTIL SHE GETS NEW ONES	YES, I FLAG HER REQUEST
1/19/17 11:59 AM	1		AUSTIN REQUEST	3 BAGS
1/19/17 12:11 PM	1		AUSTIN REQUEST	6 BAGS
1/19/17 12:22 PM	1		AUSTIN MISSED AGAIN	CALL SAM
1/19/17 1:46 PM	1		AUSTIN MISSED	FLAG HOUSE
1/20/17 9:57 AM	1		AUSTIN WANTED TO KNOW WHEN THEY WOULD DROP OFF BAGS	S.R. DRIVERS ARE THE ONES WHO DROP THEM OFF
1/20/17 11:03 AM	1		AUSTIN WANTS TO BE FLAG	FLAG HOUSE
1/23/17 9:53 AM	1		AUSTIN WANTS NOT TO BE MISSED/REQUEST BAGS	EMAIL SAM/5 BAGS
1/23/17 10:06 AM	1		AUSTIN REQUEST BAGS/TAGS	10 BAGS/10 TAGS
1/23/17 10:59 AM	1		AUSTIN VERIFY	8-6 PM
1/23/17 11:24 AM	1		AUSTIN VERIFY	SEPRATE TRUCK, 8-6
1/23/17 11:54 AM	1		AUSTIN VERIFY	DIFFERENT DRIVERS , KEEP BAGS OUT
	1		AUSTIN WRONG #	CALL AUSTIN CITY
	1		AUSTIN REQUEST	15 BAGS
1/23/17 12:33 PM	1		AUSTIN VERIFY	DIFFERENT DRIVERS , 8-6
1/23/17 12:57 PM	1		AUSTIN REQUEST	4 BAGS
	1		austin request	12 bags
	1		austin request ags	-
1/23/17 1:24 PM	1			10 bags
1/24/17 9:18 AM	1		austin missed/street	FLAG HOME/call SAM
1/24/17 11:16 AM	1		AUSTIN REQUEST BAGS	25 BAGS+TAGS
1/24/17 11:36 AM	1		AUSTIN REQUEST BAGS	5 BAGS
1/24/17 11:56 AM	1		AUSTIN HAS ?? HOW PROGRAM WORKS	THANKS FOR THE ANSWERS
1/24/17 12:10 PM	1		AUSTIN MISSED	FLAG HOUSE
1/24/17 1:15 PM	1		AUSTIN REQUEST	1 BAG
1/24/17 1:22 PM	1		AUSTIN MISSED TWICE	CALL SAM
1/25/17 9:59 AM	1		AUSTIN MISSED	FLAG HOME
1/25/17 10:19 AM	1		AUSTIN VERIFY	CHECK IT OUT
1/25/17 11:20 AM	1		AUSTIN REQUEST	6 BAGS
1/25/17 11:26 AM	1		AUSTIN REQUEST BAGS	3 BAGS
1/25/17 11:53 AM	1		austin missed again like the first time	flag home
1/25/17 1:24 PM	1		austin missed 3 times	flag for tomorrow morning
1/26/17 10:00 AM	1		AUSTIN REQUEST BAGS	3 BAGS
1/26/17 10:00 AM 1/26/17 11:23 AM	1		AUSTIN WANTS TO KNOW WHAT TO PUT IN BAGS	GLAD TO BE CLARIFIED
· ·	1			
1/26/17 12:59 PM	1		AUSTIN DOES NOT WANT TO BE MISSED	EMAIL SAM
, , , , ,	1		austin missed	flag
1/26/17 1:41 PM	1		wrong #/austin	looking for another CO.
1/27/17 9:17 AM	1		austin missed again & other homes	verify sam to p/u
	1		austin request bags	2 bags
1/27/17 9:35 AM	1		austin missed/questions	flag/glad with answers
1/27/17 10:57 AM	1		austin missed	flag
1/27/17 12:29 PM	1		austin missed	flag
1/27/17 12:59 PM	1		austin missed since bags were out on alley	will try out front next time
1/27/17 1:18 PM	1		AUSTIN MISSED	FLAG HOME
1/27/17 1:25 PM	1		AUSTIN MISSED	EMAIL SAM/FLAG HOME
1/12/2017	1		Bag Request - Austin	· ·
1/12/2017	1		Austin Missed Pick Up	Flag House
1/12/2017	1		Austin Missed Pick Up	Flag House
1/12/2017	1		Bag Request - Austin	I log riouse
1/12/2017	1		Austin Missed Pick Up	Flag House
1/12/2017	1		Bag Request - Austin	Trag Trouse
1/12/2017	1	1	Austin Missed Pick Up	Flog House
	4	1		Flag House
1/12/2017	1		Bag Request - Austin	No #/Address Left
1/12/2017	1		Austin Missed Pick Up	No #/Address Left
1/12/2017	1		Austin Questions	No #/Address Left
1/12/2017	1		Austin Missed Pick Up	N/A
1/12/2017	1		Austin Missed Pick Up	N/A
1/12/2017	1		Austin	N/A
1/12/2017	1	Ī	Austin Questions	N/A
1/12/2017	1		Bag Request - Austin	
1/12/2017	1		Austin Missed Pick Up	N/A
1/12/2017 1/12/2017	1 1 1		Austin Missed Pick Up Austin	N/A
1/12/2017 1/12/2017 1/13/2017	1 1	1	Austin Missed Pick Up Austin Austin Missed Pick Up (12206 Tanglewild Dr 78758) 512-771-9391	
1/12/2017 1/12/2017	1 1 1	1	Austin Missed Pick Up Austin	N/A
1/12/2017 1/12/2017 1/13/2017	1 1 1		Austin Missed Pick Up Austin Austin Missed Pick Up (12206 Tanglewild Dr 78758) 512-771-9391	N/A Flag House
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1/12/2017 1/12/2017 1/13/2017 1/13/2017 1/13/2017 1/13/2017 1/18/2017 1/18/2017 1/18/2017 1/19/2017 1/19/2017 1/19/2017	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1	Austin Missed Pick Up Austin Austin Missed Pick Up (12206 Tanglewild Dr 78758) 512-771-9391 Austin Missed Pick Up (12206 Tanglewild Dr 78758) 512-771-9391 Austin Missed Pick Up (9100 Echo Point Cove 78759) 512-443-5522 Bag Request - Austin Bag Request - Austin 4520 Red River St Austin Bag Request - Austin 11417 Flushwing Dr Austin Austin Missed Pick Up 1502 Romeria Dr 78757 Street Missed in Austin	N/A Flag House Flag House N/A N/A Flag House Resident said P/U
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1/24/2017	1		Austin R.D. Info 6020 Mary Lewis Dr Iris 520-247-6949		
1/25/2017	1		Bag Request - Austin 3201 Holton St 78702 512-517-5273		
1/25/2017		1	Austin Missed 11801 Carshalton 78758 702-622-1412	Sent to Sam	
1/26/2017		1	If he should stuff out (Austin Cancel?) Paul 202-256-4040	N/A	
1/26/2017		1	Missed Austin 3701 Mount Bonnell Rd 78731 512-232-2298	Sent to Sam	
1/2/17 11:08 AM			CI DOESN'T LIKE S/R BECAUSE CLOTHES NOT DONATED TO AUSTIN		
1/16/17 9:46 AM			311 CI FROM AUSTIN BUT WAS TRNSFR CALL AND DISC		
1/17/17 9:23 AM		1	ASK FOR THE # FOR AUSTIN RESOURCE RECOVERY	GAVE INFO	
1/26/17 2:54 PM		1	1201 GROVE BLVD APT 1304 AUSTIN,TX 78741	REQUEST FOR BAGS	